

reo+group

## HOW DO You Rate Reo Group?

As we move through the final stages of placing your preferred candidate you will receive an email from our partners at Recruiter Insider, asking for your valuable feedback.

## WHAT DO THE STAR RATINGS MEAN?

60%

80%

100%

40%

20%

The star ratings provide our consultants with a score out of 100 for various elements in the search and selection process.

FOR EXAMPLE: 4 star rating = 80% and 5 star = 100%

We set our standards high at Reo Group and have set an overall score of **90%** as our **benchmark of success** for our consultants. We also measure ourselves as a agency and look closely at our overall scores each week to pinpoint any area in our process that might require additional training or adjustment to suit changing market conditions.



## RECRUITER INSIDER

Your feedback is collected by Recruiter Insider, a global feedback platform developed specifically for the recruitment market, providing us with a 360° view of the process from both the candidate and client point of view.

This feedback can also be shared with our client partners so we can work together to get the best possible outcomes when looking for the right match.

This short questionnaire does not replace interaction and feedback during the earlier stages of the recruitment process; we encourage you to provide assessment in real time, at any stage, so that we can act accordingly and troubleshoot any concerns that might arise.

If you have any questions at all about our processes or feedback surveys, or would like insights into our performance as we work together going forward, please don't hesitate to ask your consultant who will be happy to walk you through it.

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